

# Sydney Street Health Centre

# Newsletter – October/November/December 2025

Hi everyone,

We hope this newsletter finds you all well amid recent weather disruptions and a measles outbreak. Please call Healthline for recommendations on measles outbreak 0800 611 116.

# New Phone Line Prompts

Our phone prompts have changed. All prescription requests are to go to option 3. EVERYTHING ELSE, including nurse inquiries, is to be directed to our reception team who will manage these calls. Please press option 1 for our reception team.

### Rachael Leaving

We are sad to advise that Rachael is leaving us and her last day is on Thursday 4<sup>th</sup> December. Rachael has been a valuable member of the team. We wish Rachael all the best for her new adventures. Eloise Yorke, who was a Practice Nurse with us a few years ago, is returning here in the role of Nurse Practitioner and will take over from Rachael. Patients who are under Rachael will move to Eloise. Eloise will work Mondays and Tuesdays only. We want to reassure patients from Dr Robson's practice that you can still see either Eloise or Dr Geoffrey Carden.

#### Website

Our website is up and running and it is updated regularly. Please head to:

https://www.sydneysthealth.co.nz



4 Sydney Street
Palmerston North 4414



(06) 356-7345



reception@sydneysthealth.co.nz

Opening Hours 8.30am to 5.30pm Monday to Friday Closed Weekends and Public Holidays

#### GPs/NPs

Dr Geoffrey Carden Dr Anna Eglinton Dr Andy Williams NP Floise Yorke

#### Practice Manager

Monique

#### Nurses

Katie

Letitia

Sandra

Wendy

Amanda

#### Receptionists

Sarah Nicki

Debbie



# A message book for Dr Robson

We have created a book for Dr Robson if you would like to write a message for him before he retires. This will be a nice keepsake for him. Even if you do not have an appointment, please feel free to pop down and sign the book or write a message. The book will be kept in the Waiting Room of the practice for around the next 6 months.

# Xmas/New Year period

We will be open right through the Xmas period and only closed on the stat days. Please see below for prescription requests:

# <u>Prescriptions Leading up to Christmas</u>

<u>PLEASE</u> put your script requests in early if your medication is due over the holiday period. This is to ensure you get your medication on time. Script requests can take up to **2 working days** to be processed and sent to the pharmacy. Please make sure your prescription is ordered no later than Monday  $22^{nd}$  December.

Wishing our patients compliments of the season. Be safe and enjoy the time with your loved ones!



From The Team at Sydney Street Health Centre